



Group Policy

At Capella a group is defined as four (4) or more suites travelling together. As an intimate and boutique property there are a few special conditions that apply when making multiple or group reservations:-

- Group bookings are generally not accepted over peak periods October - April inclusive. (exceptions may apply*)
- Group bookings are welcomed during our shoulder season May – September inclusive
- A non-refundable deposit equivalent to 1 nights accommodation is required to confirm the group reservation. We may allow this deposit to be transferred if the booking changes up to 6 months prior to arrival. (it must however be utilised within 6 months of the original arrival date)
- Full payment & rooming list is then required 2 months prior to arrival – this is then fully non refundable or transferable
- Rates are double occupancy; published single occupancy rates do not apply to groups
- Groups of 6 or more suites are usually only accepted on a exclusive use basis (ie all 9 suites); such a reservation requires all suites are paid for regardless of materialisation
- Minimum stay of 3 nights for exclusive use bookings
- The Capella Restaurant has a maximum table size of 10 (not applicable in exclusive use situations)
- *A peak season exclusive use booking may be considered based on an applicable surcharge

